

## **Employer Case Study**

### **Culture, Media, Sports and the Arts; Leisure, Hospitality and Tourism**

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#### **Aagrah and Leeds Thomas Danby**

Aagrah and the Academy of Hospitality and Catering at Leeds Thomas Danby have a long and proactive training and development relationship that has taken the restaurant group into development areas few Asian restaurants have visited.

Recently the College was asked to talk with the board from Aagrah about Health and Safety, Food Safety and processes and procedures within the central production unit of Aagrah. The resulting discussion highlighted a need to develop one of the managers up to level 4 in Health and Safety and Food Safety to enable training and development in-house in the future. One of the senior team of Aagrah was trained in the appropriate areas by Leeds Thomas Danby (LTD) staff maximising funding from the LSC. An action plan was developed by LTD staff to support the Aagrah group and a mentor from LTD was given a brief to support the first stages of the action plan which supported the training of supervisors across the group. The supervisors and the managers now take full responsibility within the Aagrah group for managing, delivering and planning training in the areas of Health and Safety and Food Safety across the group.

This case highlights the fact that training and development can become the responsibility and within the capabilities of the company if they seek the support and direction of local colleges. Funding will always be a challenge but should not be the reason for not doing training.

The relationship of trust and honesty at a local and regional level are critical in developing positive business associations that give value legitimacy to the company and raise the positive profile of the college.